

# acey

BOOKKEEPING



## ACEY BOOKKEEPING CASE STUDY

### THE CLIENT:

Acey Bookkeeping have 40+ years of combined experience and are an award-winning mother-and-daughter team offering a range of affordable bookkeeping services for businesses across Kent.

They pride themselves on building trusted relationships and bespoke services for their clients, to become an extension of their team.

### THE SITUATION:

Over the Christmas period, Lisa began to notice phishing emails appearing in her outbox, pretending to be her. After quickly realising that something was wrong, and investigating further, she discovered that their IT contractor had switched off the MFA and not switched it back on, allowing threat actors to gain access.

Whilst it only affected their email accounts and didn't result in a breach of any kind, being a business that handles sensitive banking information, it was scary to think what the results could have been.

Lisa who always took cybersecurity seriously, was aware of how important it was to act quickly and came to NexGen Cyber for help and support.



### HOW DID WE HELP?

NexGen Cyber gave Acey Bookkeeping advice on what needed to be done and carried out the following:

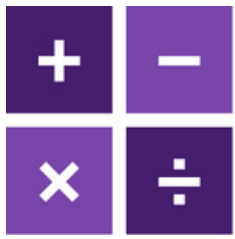
- A cyber security audit was completed to assess and baseline the environment
- Recommendations were made to address any identified risks
- Implemented our Endpoint Security Platform to secure mobile, PC and laptop devices
- Continual monitoring and management of systems
- Ongoing phishing email tests
- A password manager was installed to simplify the process of creating and storing secure passwords.
- Making sure all software is up-to-date and patched
- Continuous backups



My team and I would LOVE to help you with your own cyber security and technology support.  
Get in touch with us at:  
UK: +44 204 566 6000  
IE: +353 21 212 8332  
[www.nexgencyber.co.uk](http://www.nexgencyber.co.uk)



**NexGen**  
CYBER



# acey

BOOKKEEPING



## THE SUCCESS:

Whilst Lisa was originally deterred by the cost of the service, from day 1 with NexGen Cyber, she has seen the benefits and never looked back.

The environment at Acey Bookkeeping is now secure and strong and allows them to keep their business safe as they continue to grow.

NexGen Cyber has enabled the business to increase its prices and service offerings, now that they have a robust cybersecurity strategy in place.

They have also benefited from ongoing training and are now looking to complete CE and CE+ in the near future.

After learning the hard way that things can easily get out of hand if not controlled from the bottom up, Acey Bookkeeping is now thriving through the support of NexGen Cyber.

## THE CLIENTS WORDS:

“ Simon and his team at NexGen are so knowledgeable in the world of Cyber Security. Owning a service-based business, I constantly want to ensure I'm doing the best for my clients. Adding this layer of security to our business was a non-negotiable to prove to our clients that we are trustworthy, professional and caring.

Cyber security needs to be taken seriously now more than ever before.

Entrusting NexGen with our support on this is one of the best decisions we made in our business and puts us one step ahead of the rest.

The team is on hand to answer any questions we have, the support is brilliant when we are adding or changing things in our business, and the ongoing training is invaluable to my team.

Thank you NexGen – we know we are in safe hands!

Lisa Pirie MICB  
Director - Acey Bookkeeping



My team and I would LOVE to help you with your own cyber security and technology support.  
Get in touch with us at:  
UK: +44 204 566 6000  
IE: +353 21 212 8332  
[www.nexgencyber.co.uk](http://www.nexgencyber.co.uk)



**NexGen**  
CYBER